Contact us! We will be pleased to answer your questions.

General enquiries

We will be pleased to answer your questions at any time and provide information on the steps of an IP application procedure.

Central Customer Care and Services:

Phone +49 89 2195-1000 E-mail **info@dpma.de**

Questions on DPMAdirektPro

Technical support for the use of **DPMAdirektPro** is provided by our technical hotline:

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The DPMAdirektPro software can be downloaded free of charge at www.dpma.de/english/, where further information on electronic filing is available.

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DPMAdirektPro

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DPMAdirektPro – application process

Customer

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sends

notification of receipt

(DRN)

filing confirmation

(official file number)

electronic receipt

of documents

German Patent and Trade Mark Office

Virtual Post Office (VPS)

Immediately after receipt of your data, your documents will receive a digital time stamp – the document reference number (DRN). Then the message will be decrypted and checked for computer viruses. The validity of your digital signature will also be verified. If everything is correct, you will immediately receive a notification of receipt specifying the DRN. If the check was not successful, the documents will not be accepted and you will receive an error message.

Process server

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The data will be transmitted to the IP divisions, where our staff will begin the actual substantive examination. For example, we examine whether your invention is patentable. If your application is for a trade mark or a utility model, we examine whether it is capable of being registered.

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As an **optional additional service**, we offer an electronic document mailing service for patents, utility models and trade marks. After registering for this service, you will no longer receive the DPMA documents for the case files applied for by post, but in the **DPMAdirektPro** electronic mailbox.